**Ideation Phase**

**Brainstorm & Idea Prioritization Template**

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| Date | 3 june 2025 |
| Team ID | LTVIP2025TMID32176 |
| Project Name | Citizen AI - intelligent citizen engagement platform |
| Maximum Marks | 4 Marks |

**Brainstorm & Idea Prioritization Template:**

Brainstorming provides a free and open environment that encourages everyone within a team to participate in the creative thinking process that leads to problem solving. Prioritizing volume over value, out-of-the-box ideas are welcome and built upon, and all participants are encouraged to collaborate, helping each other develop a rich amount of creative solutions.

### ****Idea 1: AI-Powered Chatbot for Government Services****

Provide instant, 24/7 answers to FAQs related to services like water supply, roads, electricity, sanitation, etc.

Use natural language understanding to handle queries in English and regional languages.

### 🔹 ****Idea 2: Grievance Registration and Tracking System****

Allow citizens to raise complaints easily using a conversational interface.

Provide real-time tracking and status updates to build trust and transparency.

### 🔹 ****Idea 3: Personalized Citizen Dashboard****

Users can log in to view local notices, services relevant to their area, and history of previous interactions.

Authenticated access through secure login.

### 🔹 ****Idea 4: Sentiment and Feedback Analyzer****

Analyze citizen feedback and emotion behind queries to help authorities prioritize issues.

Visual dashboard for government officials to monitor citizen satisfaction.

### 🔹 ****Idea 5: Voice-Enabled Access****

Add voice input capability to help senior citizens or less tech-savvy users interact easily.

Especially useful in rural or low-literacy areas.